



Rentals - Short & Long Term | Fleet Maintenance | Breakdowns
Sales - New & Refurbished | Sales of all Materials Handling Equipment

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Date: 1 July 2021

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RE: POPIA ACT / THE PROTECTION OF PERSONAL INFORMATION ACT NUMBER 4 OF 2013 (POPIA)

Dear Valued Suppliers,

1. We draw your attention to the above-mentioned Act that has taken effect on the 1st of July 2021.
2. We confirm that the main objective of the POPIA is to protect private individuals and companies from harm by protecting their personal and private information, which is exposed during transactions and interactions between consumers/customers and the companies and/or their suppliers.
3. The POPIA is specifically created to protect the above-mentioned information and to ensure that every company should comply and have in place the required measurements when dealing with customer/consumer's personal information.
4. In relation to the personal information as referred to, we confirm that personal information within the context referred to; contact information like telephone numbers, email addresses, private correspondence, biometric information like blood group, demographic information like age, gender, race, date of birth and ethnicity etc. We confirm that this list is not closed and is also subject to the Act.
5. As mentioned above, each and every company in South Africa, even international companies that trade within South African borders who obtain personal information from their clients/suppliers and employees, through their daily trading, should comply with this Act and as set out above, this compliance should be on the 01st of July 2021.
6. In light of the POPIA (Protection of Personal Information Act), we would like to assure you, our customer, that all of your personal information is safe with us and we and all other companies / departments under Andrew William Smith (Pty) Ltd group of companies have taken precautionary measures to make sure that your information with us remains safe.

Yours sincerely

Tammy Paton